

# New Hanover County Health Department



## *Third Quarter Report* *January 1, 2014 – March 31, 2014*

### **Enhanced Role Registered Nurses**

New Hanover County Health Department has two Enhanced Role Registered Nurses (ERRN) on staff. ERRNs must have a Bachelor of Science in Nursing (BSN) or have completed the Introduction to Principles and Practices for Public Health Nursing. They complete strenuous training requirements in order to be rostered as ERRNs.

Ashley Vernon, RN, is the Sexually Transmitted Disease (STD) ERRN. The STD ERRN training program is designed to provide nurses in local health departments with the skills that they need to perform physical assessments and to function under standing orders. The STD ERRN examines, tests, and treats patients with signs and symptoms or a history of exposure to STDs. She must provide this service in accordance with NC guidelines and the NC Consolidated Agreement and relevant agreement addenda. To maintain her skills and proficiency level, she must perform 100 STD exams and complete a minimum of 10 hours of continuing education every calendar year.

Kenya Parker, RN, is the Child Health (CH) ERRN. The CH ERRN performs health check screenings focusing on the comprehensive pediatric history and physical assessment, according to Bright Futures recommendations for children up to 20 years of age. Health check screenings performed by the CH ERRN Screener can be reimbursed for services by the Division of Medical Assistance. To maintain her skills and proficiency level, she must perform 200 hours in clinic performing histories and physicals and maintain 20 continuing education hours related to Child Health over a 2-year period.

Ashley and Kenya perform their ERRN duties in conjunction with various other clinic duties. Their ability to do these assessments allows our Advanced Practice Nurses to see additional patients. The availability of these appointments allows us to have a greater impact on the health of the community.

Over 130 years of  
Public Health Service



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### **Board of Health**

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*Vice-Chair*

*Beth Dawson*  
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*Brian Ensign*  
*Engineer Member*

*Melody S. Evans, DVM*  
*Veterinarian Member*

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*Pharmacist Member*

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*Public Member*

*Linda (Candy) Robbins*  
*Public Member*

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*Dentist Member*

*Stephanie D. Smith, PhD, RN*  
*Nurse Member*

**Health Director**  
*David E. Rice, MPH, MA*

# New Hanover County Health Department

- ❖ The oldest health department in North Carolina
- ❖ The first health department to become accredited in Southeastern NC
- ❖ In 2014 we will expand at our current location, adding more than 16,000 square feet of space to better serve New Hanover County citizens



*Our mission is to promote a safe and healthy community*

*Our vision is healthy people living in a safe environment to sustain a strong community focused on prevention and wellness*

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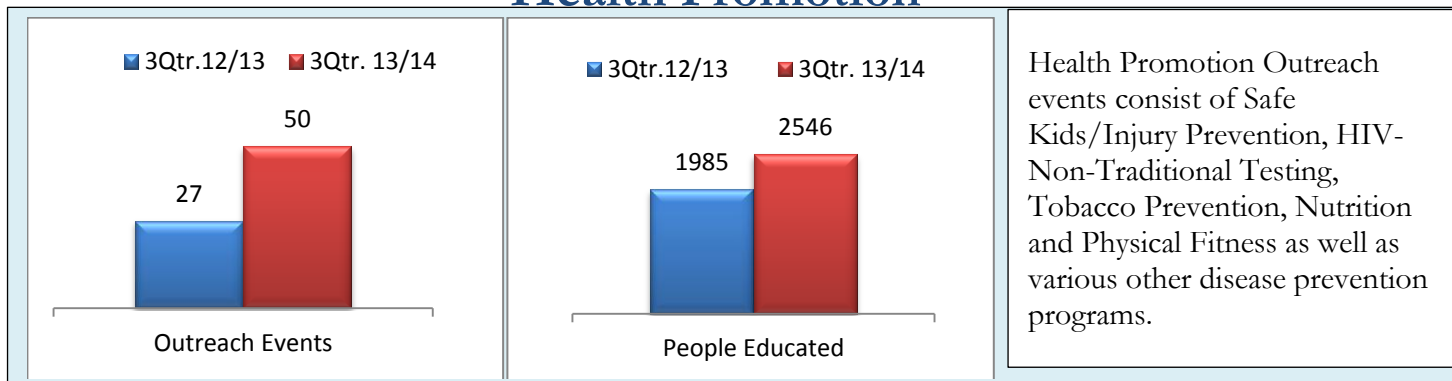
*“Healthy People, Safe Environment, Strong Community”*

# Health Programs Administration

## Environmental Health Services

Services	3 <sup>rd</sup> Qtr. 12/13	3 <sup>rd</sup> Qtr. 13/14
Routine Inspections: Restaurant & Child Care Facilities	847	826
Re-Inspections (to inspect more than once)	n/a	8
Permits Issued	146	136
Public Festival Permits/Temporary Food Establishments	69	70
Compliance, Complaint and Consultative visits	494	393
Swimming Pool Inspections (Public pools/ spa )	24	13
Water Samples Collected (Bacteriological and Other)	88	90
Customer Service Requests	11	18
Spraying-Man Hours	0	0
Acres Larvacided	0	0
Mosquito Light Trap Totals	881	137

## Health Promotion



## Clinic Services

Services	3 <sup>rd</sup> Qtr. 12/13	3 <sup>rd</sup> Qtr. 13/14
Child Health Visits	12	21
STD visits	933	767
Family Planning Visits	840	691
BCCCP Clients	60	30
Limited Physicals (Adults & Children)	82	94
TB Skin Test Read	574	591
Travel Clinic Visits	104	155
Immunizations; Ages 0-18 years	881	501
Immunizations; Ages 19+	2,021	1,220
Refugee Health Clients Unduplicated)	21	13

**STD-** Sexually Transmitted Disease **BCCCP-** Breast and Cervical Cancer Control Program **TB-** Tuberculosis

# Personal Health Services

## Lab Services

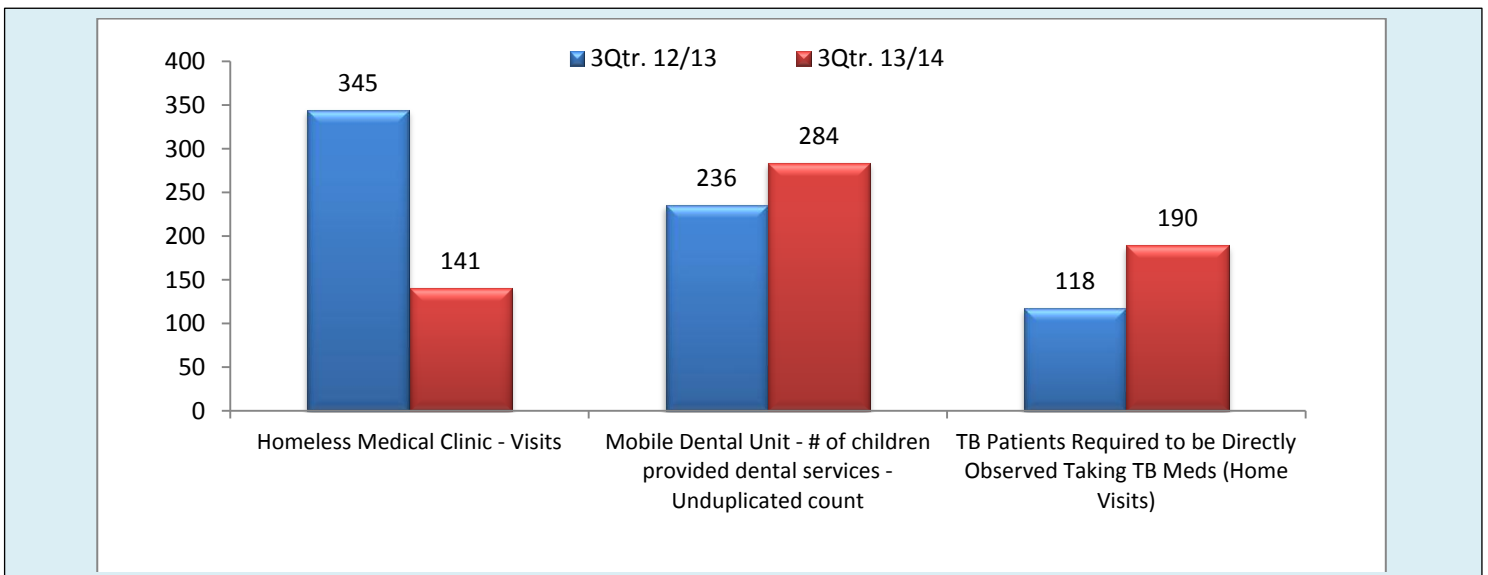
	3 <sup>rd</sup> Qtr. 12/13	3 <sup>rd</sup> Qtr. 13/14
<b><u>In House Procedures</u></b>		
Gonorrhea Cultures	455	609
Hematology	1183	1211
Pregnancy Testing	405	404
Syphilis Screening	954	807
Urinalysis	134	123
Water Bacteriology	54	50
<b><u>Referral Procedures</u></b>		
Chlamydia / Gonorrhea	735	615
HIV	988	745
Lead	375	364
Pap Smears	345	223

Samples may include blood, urine, or other bodily fluid.  
Water Bacteriology tests are samples from wells.

## Reportable Diseases

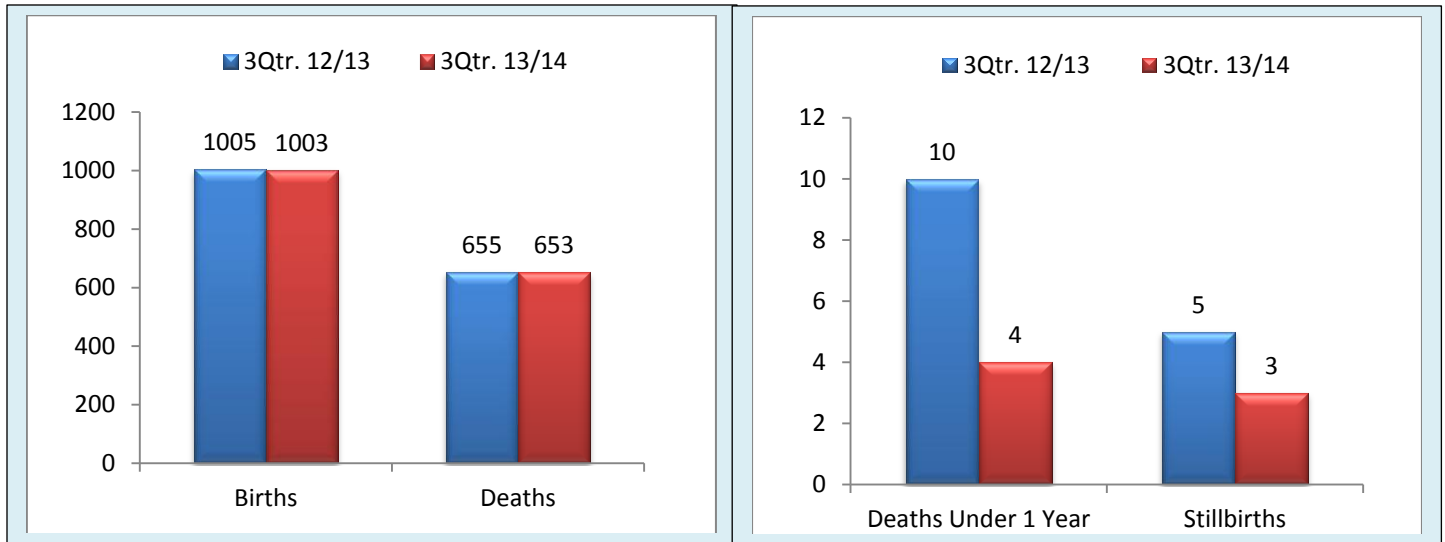
	3 <sup>rd</sup> Qtr. 12/13	3 <sup>rd</sup> Qtr. 13/14
Campylobacter	5	4
Chlamydia	197	250
E. Coli shiga toxin producing	0	0
Foodborne, other	0	0
Gonorrhea	66	93
Hepatitis B, Acute	0	1
Hepatitis B, Carrier	5	4
Hepatitis C, Acute	2	0
Influenza Death	1	1
Influenza-like Illness Outbreak	74	0
Legionellosis	0	0
Lyme Disease	1	0
Nongonococcal Urethritis (NGU)	60	45
Norovirus Outbreak	98	96
Pertussis	4	1
Rocky Mount Spotted Fever	0	0
Salmonella	9	5
Shigella	0	0
Streptococcal-Group A Invasive	3	2
Syphilis	0	6
Vibrio	0	0

## Community Health



# Personal Health Services

## Vital Statistics



## Nutrition

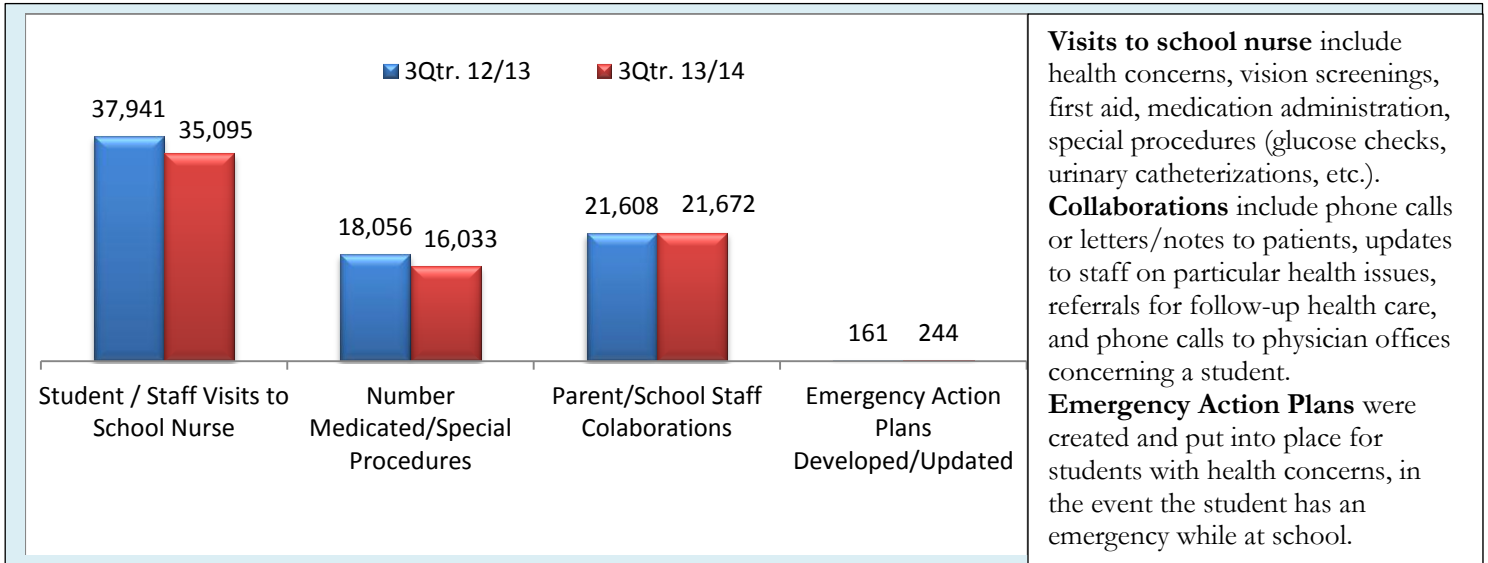
<p><b>WIC- Supplemental Nutrition Program for Women, Infants, and Children</b> providing nutritious food, nutrition education, and breastfeeding support for pregnant and postpartum women and infants and children up to age 5 years who qualify for the program.</p> <p><b>DERP- Diabetes Education Recognition Program:</b> 10 hours of diabetes self-management education classes provided by a registered dietitian and/or registered nurse.</p>	Services	3 <sup>rd</sup> Qtr. 12/13	3 <sup>rd</sup> Qtr. 13/14
	WIC Nutrition Visits	2,790	2,492
	General Nutrition Visits	70	59
	New Clients in Breastfeeding Peer Counseling	77	37
	New Clients in DERP	10	4

## Maternal Health

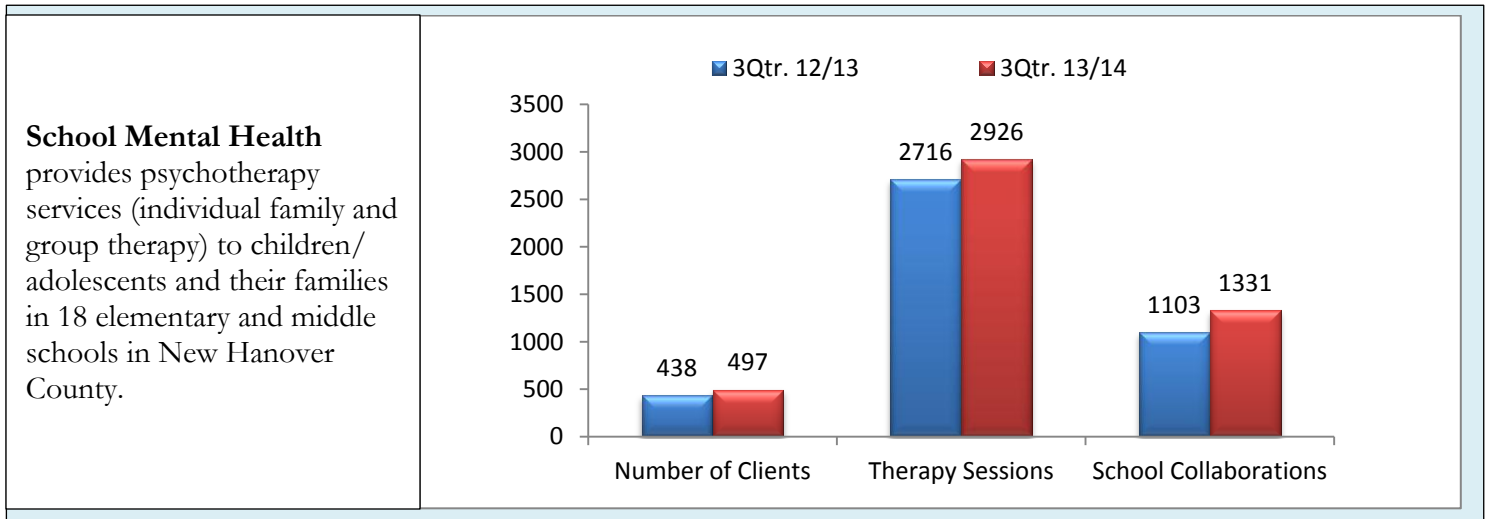
Services	3 <sup>rd</sup> Qtr. 12/13	3 <sup>rd</sup> Qtr. 13/14	
Pregnancy Care Management Enrolled	774	467	<p><b>Pregnancy Care Management:</b> Case management and home visiting for pregnant women.</p> <p><b>Postpartum/Newborn Home Visits:</b> Home visits for new moms and babies discharged, recommended within 2 weeks, upon discharge from the hospital.</p> <p><b>Health and Behavior Intervention:</b> Counseling service visits for high risk pregnant women.</p>
Postpartum/Newborn Home Visits	100	59	
Health & Behavior Intervention	37	29	

# Personal Health Services

## School Health



## School Mental Health



## Care Coordination for Children (CC4C)

Services	3 <sup>rd</sup> Qtr. 12/13	3 <sup>rd</sup> Qtr. 13/14
CC4C Contacts	1,582	1,555
CC4C -Clients Receiving Services	412	415
In-Home Counseling/Home Visits	70	57

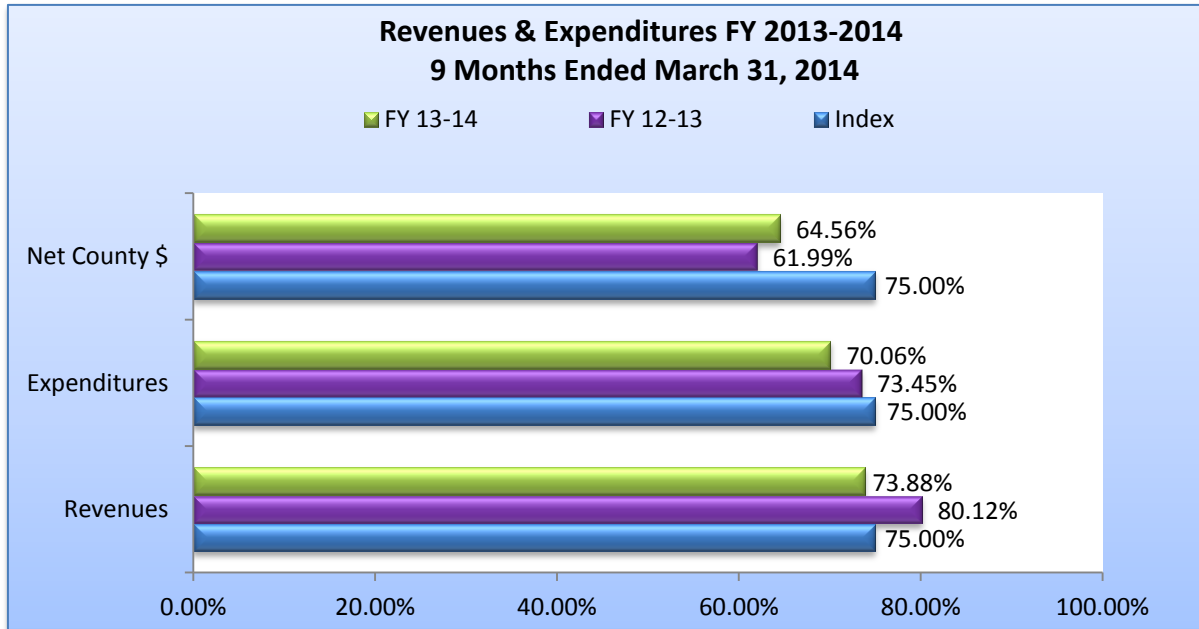
**CC4C Contacts:** number of contacts with families either by phone, home visits or contacts with someone in the community on their behalf

**CC4C Clients Receiving Services:** total number of children served for the quarter, unduplicated

**In Home Counseling – Service Contacts:** number of face-to-face contacts for family therapy.

# Financial Report

## Revenue and Expenditure Summaries March FY 2013-2014 Cumulative: 75.00% Month 9 of 12



<b>Revenues and Expenditures FY 2013-2014 - 9 Months Ended March</b>			
	<b>Index</b>	<b>FY 13-14</b>	<b>FY 12-13</b>
<b>Revenues</b>	75.00%	73.88%	80.12%
<b>Expenditures</b>	75.00%	70.06%	73.45%
<b>Net County \$</b>	75.00%	64.56%	61.99%